

To: All Community Pharmacies

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www.hscboard.hscni.net20th April 2018

Dear Colleagues,

**COMMUNITY PHARMACY MEDICINES USE REVIEW (MUR)
SERVICE 2018/19**

The MUR service provides a means of improving outcomes for patients by enhancing how medicines are used. It also provides a mechanism to develop the role of Community Pharmacists in medicines management.

Current position

For the 2016/17 year, 96% of pharmacies have contracted with HSCB to provide the MUR service with 78% of these pharmacies having subsequently provided MURs and submitted claims for payment to the HSCB.

Funding available for 2018/2019

Although the funding available for the service remains the same as in previous years, the number of MURs which can be commissioned from each Community Pharmacy has been reviewed in light of current activity.

The average proportion of patients who have had a follow-up MUR is approximately 15%. It has, therefore, been agreed with CPNI that for the period 1st April 2018 – 31st March 2019 each Pharmacy may undertake MURs for no more than 130 patients. This is based on the assumption that approximately 30 of these patients may require a follow-up.

130 initial MURs @ £28**30 follow up MURs @ £9**

Pharmacists who consider that a larger number of their patients would benefit from a follow-up MUR should contact their local office for advice.

Submission of claims

Pharmacies are reminded that completed claim forms should be submitted to the Local Integrated Care office on a monthly basis, together with the monthly monitoring form. Claims received within the **first 5 working days of the month** will be processed and paid within the same month.

Target group

The service remains targeted towards patients with respiratory conditions, such as asthma and COPD, along with patients with diabetes (as detailed in the guidance document which can be accessed at the following link:

http://www.hscbusiness.hscni.net/pdf/Guidance_for_conducting_MURs.pdf).

The resources available to assist you in the delivery of MURs have been updated and can be accessed via the following link:

<http://www.hscbusiness.hscni.net/services/2427.htm>

Training

There are a number of training sources available which may assist pharmacists to maintain competency to deliver this service. Further details of the following educational materials can be obtained from www.nicpld.org/

Online courses

- ACP: Type 2 Diabetes (coming soon)
- ACP: Respiratory 2017 (2 hours of learning)
- Evidence based management of diabetes 2016 (16 hours of learning)
- Respiratory Disease: Asthma 2016 (6 hours of learning)
- Respiratory Disease: COPD 2016 (4 hours of learning)
- Respiratory Disease: Inhaler devices 2015 (2 hours of learning)
- Respiratory Disease: Nebulisers 2015 (2 hours of learning)
- Respiratory Disease: Oxygen 2016 (3 hours of learning)
- Respiratory Disease: Spirometry 2016 (2 hours of learning)
- Consultation skills 2015 (4 hours of learning)
- Medicine Use Reviews 2013 (2 hours of learning)

Workshops

- Asthma 23rd April 2018
- Type 2 Diabetes – regional programme Autumn 2018

COMPASS Notes

- Management of Type 2 Diabetes (3 hours of learning)
- Management of Asthma (2 hours of learning)

Monitoring and evaluation

An on-going programme of monitoring of the service is in place and contractors may be asked to submit MUR records to the HSCB for review, in line with the service specification. The formal evaluation of the service continues and a recent review of patients' experiences, completed by School of Pharmacy, Ulster University will be shared with you in due course.

I would like to take this opportunity to thank you for your continued support with this valuable service for patients. If you have any queries in relation to this correspondence, or the service generally, please contact your Pharmacy Adviser at your local HSCB office.

Yours sincerely,



Joe Brogan
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Head of Pharmacy and Medicines Management

CC. Gerard Greene, CPNI

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