Health and Social Care Board

Corporate Plan

2010-2011

August 2010
Introduction

The Health and Social Care Board approved the Corporate Plan for 2010-2011 at its meeting on 24 June 2010. The Plan's objectives will form the basis of objectives in year for both Directorates and individual staff members though the individual performance review process, and complements the Commissioning Plan 2010-2011.

A copy of the Plan will be circulated to all members of staff within the Health and Social Care Board and will be published on the Board intranet. The Plan will also be available to the public on the Board website, www.hscboard.hscni.net

Progress will be reviewed by the Health and Social Care Board on a six monthly basis.

Staff enquiries on the Plan should be addressed to their line manager in the first instance. Other enquiries should be forwarded to Bernard Mitchell, Programme Director for Corporate Management email: bernard.mitchell@hscni.net

This document can be made available on request in an alternative format, for example, large print, Braille, disk, audio cassette, easy read or in other languages to meet the needs of those whose first language is not English. Contact bernard.mitchell@hscni.net
Commissioning of Health and Social Care Services

The establishment of a project structure and associated work streams that provides for the appropriate involvement of Board members and takes forward the implementation of the commissioning plan to include:

- The development and implementation of an engagement strategy on the commissioning plan and associated work streams;
- The development and implementation of pilot Primary Care Partnerships;
- The reshaping of existing patterns of hospital services;
- The promotion of “living at home” strategies in dealing with a range of illnesses including many chronic conditions;
- The development and implementation of an agreed reform and modernisation programme.
- The implementation of key policy direction signalled in Priorities for Action.
Timescale
Project board in place by 30 September 2010. While individual timescales will be agreed for each of the work streams, compliance will be measured as at March 2011.

Responsibility
Senior Management Team - Director of Commissioning to co-ordinate.

☐ To establish robust contracting arrangements with each Health and Social Care Trust consistent with the achievement of Ministerial and commissioner priorities for 2010-2011 and beyond.

Timescale
July 2010

Responsibility
Director of Commissioning

☐ To work with Health and Social Care Trusts to identify and implement from January 2011 the strategic service changes signalled within the 2010-2011 commissioning plan.

Timescale
To March 2011

Responsibility
Director of Commissioning
To initiate a comprehensive review of Health and Social Care services to ensure that services are evidence-based and directed at those individuals who will benefit most.

**Timescale**
From December 2010

**Responsibility**
Director of Commissioning

To prepare a local commissioning plan 2010-2013 for each of the five Local Commissioning Group areas.

**Timescale**
November 2010

**Responsibility**
Director of Commissioning

To coordinate the preparation of a commissioning plan 2011-2012 for Northern Ireland.

**Timescale**
February 2011

**Responsibility**
Director of Commissioning
To take forward the phased introduction of primary care partnerships within each of the 5 Local Commissioning Group areas and, linked to this, the introduction of demand management arrangements:

- Models of integrated care in community settings which incorporate integration along clinical pathways, address the wider determinants of health and ensure patients are appropriately referred to hospital services;

- Models of unscheduled care in hospital settings which integrate primary care out of hours services with ambulance and Accident and Emergency services.

**Timescale**
Phased to March 2011

**Responsibility**
Director of Integrated Care
Equality, Human Rights and Diversity Agenda

- The development of an agreed action plan for approval by the Board and submission of regular progress reports.
  
  **Timescale**
  June 2010

  **Responsibility**
  Programme Director for Corporate Management

- Successful submission of a Health Social Care Board Equality Scheme to the Equality Commission, Northern Ireland.
  
  **Timescale**
  April 2011

  **Responsibility**
  Programme Director for Corporate Management

- Successful submission of a Health and Social Care Board audit of inequalities in line with Equality Commission, Northern Ireland requirements.
  
  **Timescale**
  April 2011

  **Responsibility**
  Programme Director for Corporate Management
Financial Breakeven at 31 March 2011

Achievement of breakeven on expenditure directly committed by the Board on its staff and goods and services.

Timescale
March 2011

Responsibility
Senior Management Team. Director of Finance to co-ordinate.
Management of Devolved Functions from Department of Health, Social Services and Public Safety (DHSSPS) to Health and Social Care Board.

This potentially includes the following functions but remains subject to determination by the Department in each case:

- The management of Serious Adverse Incidents with effect from 1 June 2010.

  **Timescale**
  1 June 2010 and ongoing.

  **Responsibility**
  Programme Director for Corporate Management.

- Family Practitioner Services including the development of reporting regimes in respect of the funding to be devolved to the Board on 1 July 2010.

  **Timescale**
  1 June 2010 and ongoing.

  **Responsibility**
  Director of Integrated Care.
Plans to establish effective management of prescribing expenditure.

**Timescale**
June 2010

**Responsibility**
Director of Integrated Care

Subject to Departmental direction, lead the health and social care financial stability agenda ensuring achievement of agreed objectives.

**Timescale**
1 July 2010 and ongoing.

**Responsibility**
Chief Executive. Director of Finance to co-ordinate.

Potential devolution of oversight of the Blood Transfusion Service.

Implementation of agreed National Institute for Clinical Excellence (NICE) guidance.

**Timescale**
As Required.

**Responsibility**
As Required.
Implementation of National Patient Safety Alerts.

**Timescale**
1 June 2010 and ongoing.

**Responsibility**
Director of Performance Management and Service Improvement.
Implementation of Human Resources Strategy

The completion of consultation with trades unions and the approval of a Human Resource Strategy and associated action plan by the Health and Social Care Board in September 2010.

Timescale

30 September 2010

Responsibility

Human Resources Director and Programme Director for Corporate Management
Completion of Review of Public Administration Human Resources processes for filling new structures and implementation of appropriate training and development activity.

- **Full establishment of directorate structures.**
  
  **Timescale**
  30 November 2010

  **Responsibility**
  Senior Management Team

- **Training programme to be developed including:**
  
  - Induction
  - Health and Safety, Fire Safety, and Security
  - Information Governance
  - Governance
  - Equality screening
  - Complaints
  - Emergency planning and business continuity.

  **Timescale**
  31 August 2010

  **Responsibility**
  Programme Director for Corporate Management
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Performance Management and Service Improvement.

☐ To establish robust information systems to support the Board’s performance management and commissioning functions.

**Timescale**
Ongoing

**Responsibility**
Director of Performance Management and Service Improvement

☐ To work with the Public Health Agency and Health and Social Care Trusts during 2010-2011 to ensure the achievement of the Minister’s Priorities for Action standards and targets.

**Timescale**
To March 2011.

**Responsibility**
Director of Performance Management and Service Improvement
To review the Information Communication Technology strategy for the Health and Social Care to support the efficient and effective delivery of services.

**Timescale**
December 2010

**Responsibility**
Director of Performance Management and Service Improvement

To identify, share and provide support to Health and Social Care Trusts with the implementation of best practice in service.

**Timescale**
To March 2011

**Responsibility**
Director of Performance Management and Service Improvement
Personal and Public Involvement

- Following approval of Consultation Scheme, a full consultation exercise will be undertaken and final scheme approved.

**Timescale**
March 2011

**Responsibility**
Programme Director for Corporate Management

- Roll out of Personal and Public Involvement Programme to embed public engagement more fully in the work of the Health and Social Care Board.

**Timescale**
On going to March 2011

**Responsibility**
Programme Director for Corporate Management
Governance

- Development of a governance framework for social care for approval by Governance and Audit Committee and Board.

**Timescale**

30 September 2010

**Responsibility**

Director of Social Care and Children
Health and Social Care Board
Headquarters
12-22 Linenhall Street
Belfast     BT2 8BS
T: 028 9032 1313
W: www.hscboard.hscni.net
E: Enquiry.hscb@hscni.net

Local Commissioning Groups

Belfast LCG
12-22 Linenhall Street
Belfast     BT2 8BS
T: 028 9032 1313

Southern LCG
Tower Hill
Armagh     BT61 9DR
T: 028 3741 0041

South Eastern LCG
12-22 Linenhall Street
Belfast     BT2 8BST
T: 028 9032 1313

Western LCG
Gransha Park House
15 Gransha Park
Clooney Road
Londonderry    BT47 6FN
T: 028 7186 0086

Northern LCG
County Hal
182 Galgorm Road
Ballymena     BT42 1QB
T: 028 2531 1000